



dmN Supply Chain

At dmN we own and utilise our own secure warehouse and delivery network to ensure optimal performance of our onsite teams. We all know the usual story of engineers always waiting for couriers to deliver on time and the kit is never in one piece. dmN do away with all that by using our own National Distribution Centres (NDC), Local Distribution Centres (LDC) and our own fleet of delivery vehicles. When our own delivery system is at maximum capacity or a sudden ramp up of work is required, we out source to Romac an expert in technical equipment delivery.

Secure Warehousing

We have 2 main NDC's in the UK, Swindon in the south and Warrington in the north. We then have 7 LDC's throughout the UK and Ireland. All our warehouses are secure and give dmN instant access to over 100,000 sq/ft of storage and staging areas. We are able to secure additional space at short notice if required.

Item Tracking and Traceability

All items that are accepted into a dmN NDC are immediately tagged with our in house bespoke tracking software (Intellitrack). This tracking system allows us to identify any kit within our distribution network whilst in transit or storage. This also allows us to confirm which site equipment was delivered to and which one of our engineers signed for it and when.

The Last Mile Experience

We have built up a lot of experience in the telecommunications industry about obstacles that can be encountered while trying to deliver tools and kit to site. Normally it is within the last mile that most of the obstacles are encountered e.g. upstairs, down into the London underground, remote sites only accessible with 4x4's and the use of HIAB's and crane's to access other sites.

All our delivery staff are trained to deal with most obstacles e.g. the use of mechanical stair walkers (due to the weight of some radio equipment), Working at height (Roof top), RF awareness (Roof top), Manual handling, First Aid appointed persons and lone working practices.

Case study: Brecquou (Channel Islands)

"Nothing is too much for dmN!"

In 2006, while installing systems in the Channel Islands for cable and wireless, one of our sites was in Brecquou near Guernsey. Brecquou is a small island with nothing other than a lone farm. In order to get the equipment to the island, dmN had to ship all the equipment to Guernsey, then charter a small wooden boat to move the engineers, all their tools and the equipment to Brecquou. Once on the small island the engineers quickly found that the only mode of transport to move the equipment was a farmer's tractor. After loading up the tractor the two engineers were required to ride 2 push bikes to follow the equipment and tools to site.

This is a prime example of our **"right first time"** approach.

we can help . . .

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